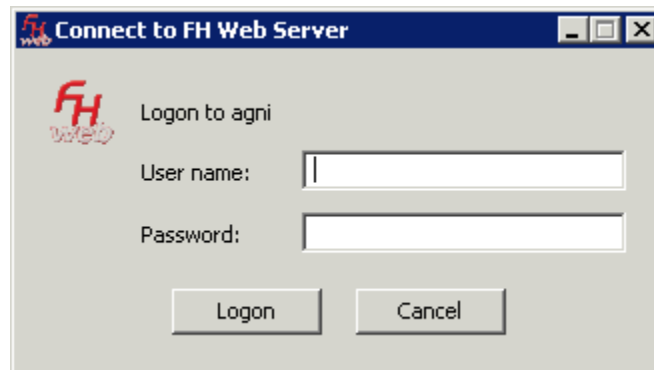


Carrollton Volunteer Fire Department

Isle of Wight County Firehouse access

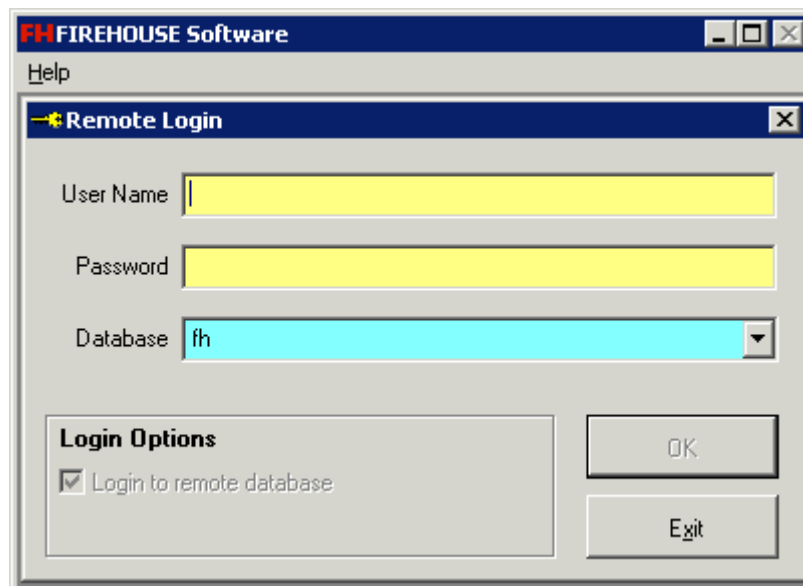
Isle of Wight County has gone to a county wide version of Firehouse that allows are Fire agencies to enter calls for service into one database. Data transfer from CAD (Computer Aided Dispatch) over to Firehouse making it easier to enter data. The only thing that you as the user will have to confirm is that the address is correct, add who was on what piece of apparatus, write a narrative and save the report.

When logging in to Firehouse it is a two step process, there are two screens that a valid user name and password is required to access the system. The below screen is the first screen that you will come to when accessing the system.



The screenshot shows a Windows-style dialog box titled "Connect to FH Web Server". On the left is a logo with "FH" in red and "web" in blue below it. The text "Logon to agni" is positioned above two input fields: "User name:" and "Password:". Below the input fields are two buttons: "Logon" and "Cancel".

If you are having trouble getting past the first screen please email help@isleofwightus.net to request a password reset.



The screenshot shows the "FH FIREHOUSE Software" application window. A "Remote Login" dialog box is open, featuring a "Help" menu. The dialog has three input fields: "User Name", "Password", and "Database" (with a dropdown arrow). Below these fields is a "Login Options" section with a checked checkbox labeled "Login to remote database". At the bottom right are "OK" and "Exit" buttons.

If you are able to get to the above screen and have forgotten your password or locked yourself out of the system please call (757) 365-6308 Monday through Friday 9:00 am to 5:00 pm.

If this is your first time trying to use the system and need to obtain a user name and password send an email to ithelp@carrolltonfiredept.org.